

Accredited Operations Specialist®

Reduce risk and sustain performance

- Gain the knowledge and expertise to create and manage business-critical data center operations to reduce risk and achieve uptime, performance, and efficiency.
- The intensive, 3-day AOS course covers processes, procedures, and management practices for effective data center facilities—and portfolios.
- The AOS course results in Specialist level credential.
- Completion of Advanced Seminars and achievements earns you Professional and Expert designations.



Train to manage and run the world's elite data centers

If you're responsible for managing business-critical facilities, the Accredited Operations Specialist (AOS) course provides a body of knowledge in every aspect of running an effective and sustainable data center—or portfolio of centers. Based on the principle that Operations is the single greatest factor in sustaining uptime performance, training covers a broad range of topics including policies and procedures, staffing, business operations, maintenance, and risk management. Course participants learn to build and align their teams on the best practices to prevent and respond to data center incidents, operate efficiently, and achieve sustainable performance excellence.

AOS is an intensive 3-day course and Accreditation examination for data center managers and operators. Participants learn the concepts and criteria of developing and maintaining a comprehensive, world-class operations program to effectively manage high-reliability data centers, from commissioning through the entire facility lifetime.

Why AOS?

The AOS curriculum provides instruction on the *Tier Standard: Operational Sustainability*. Developed by Uptime Institute experts who have managed and operated some of the world's most elite data centers, AOS enables you to:

- Build and sustain effective operational behaviors, aligning
- Align operations to ever-evolving business requirements
- Prioritize practices and understand risks to focus on those factors that will most improve facility performance
- Apply the Tier Standard to improve facility operations
- Learn methods to measure and track a facility's operational sustainability and efficiency
- Provide a consistent and proven set

of standards, processes, and measurements across an entire data center portfolio

- Inspire a results-oriented culture that achieves excellence
- Protect the investment in facility equipment and systems, increasing asset lifespan and ROI

Cost and Credits: The AOS course costs US\$4985/participant. It is CPD Accredited, qualifying participants for continuing education credits.

Completion of Advanced Seminars and achievements earns you higher Professional and Expert designations.

With AOS you can balance the uptime mission, risks, and business needs of your organization to deliver optimal reliability, efficiency, and business value.

Uptime Institute is a division of The 451 Group, a leading technology industry analyst and data company. Uptime Institute has office locations in the U.S., Mexico, Costa Rica, Brazil, U.K., Spain, U.A.E., Russia, Taiwan, Singapore, and Malaysia.

© 2017 Uptime Institute, LLC. All rights reserved.

170704_DS_01 B

Visit www.uptimeinstitute.com for more information.